Funeral Services 1/26/2016 10:00:00 AM Conference Room B

Printed: 1/19/2016 3:17 PM EST

Posted:01/19/2016 MH Posted:



CANNON BUILDING 861 SILVER LAKE BLVD., SUITE 203 DOVER, DELAWARE 19904-2467

BOARD OF FUNERAL SERVICES

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AGENDA

I. Call to Order

II. Review and Approval of Minutes

A. November 17, 2015

III. Unfinished Business

A. Discussion Regarding SB65 and Changes to Rules & Regulations

IV. New Business

- A. Change Date of November 2016 Board Meeting
- B. Complaint Status
 - 1. Complaint #27-02-15 Dismissed by Division
 - 2. Complaint #27-03-15 Sent to AG's Office
 - 3. Complaint #27-04-15 Sent to AG's Office
 - 4. Complaint #27-05-15 Sent to AG's Office
 - 5. Complaint #27-06-15 Sent to AG's Office
- C. Review of Applications for Licensure
 - 1. Martha Swanson, Resident Intern
 - 2. Laura Smith, Resident Intern

- D. Review of Applications for Continuing Education Approval
 - 1. Batesville
 - a. How to Handle Phone Information Seekers, February 25, 2016, Requesting 1 CEU

V. Correspondence

A. Letter from The Conference Regarding Election for District Director

VI. Other Business before the Board (For Discussion Only)

VII. Public Comment

VIII. Next Meeting Date -

A. Tuesday, March 22, 2016 at 10:00 a.m., Second Floor Conference Room B, Cannon Building, 861 Silver Lake Blvd., Dover, DE 19904

IX. Adjournment

Please Take Note: To assure consideration of an application at a meeting, the Board office must receive all of these items no later than 4:30 p.m. ten full working days before the meeting date:

- Completed, signed and notarized application form,
- Fee payment, and
- · All required documentation.

A final amended agenda will be published to reflect any items received after the original agenda is posted.

Unforeseen circumstances may result in a meeting being cancelled due to a lack of quorum.

Pursuant to 29 <u>Delaware Code</u>, Section 10004(e)(2), the Board shall pre-announce or pre-publish all Executive Sessions; however, such agenda shall be subject to change to include additional items including Executive Sessions which arise at the time of the body's meeting.

MEMBERS: PLEASE CALL THE BOARD OFFICE AT 302-744-4500 OR EMAIL customerservice.dpr@state.de.us IMMEDIATELY IF YOU CANNOT ATTEND THE MEETING. THANK YOU.